

Continuing Education Tracker

2018-2020

Program	Sponsor/ Organization	Coordinator	Email/Website	Estimated hours	Actual Start	Actual Finish	Contact Number	Approval Number
National Funeral Directors & Morticians Association Inc. Convention	National Funeral Directors & Morticians Association Inc.	Brandon Sapp	membership@nfdma.com	26	8/4/2018	8/8/2018	770-969-0064	
2018 Fall Festival	The Independent Funeral Group	Brad Kuchnicki	info@theindependentfuneralgroup.com	10	9/11/2018	9/13/2018	865-405-7085	
KAMS Product Knowledge	KAMS	Jonathan Harris	jonathanharris1935@gmail.com	2	9/25/2018	9/25/2018	502-772-3123	
State Continuing Education Contact for Funeral Directors/ Services	ICCFA	Daniel Osorio	danielo@iccfa.com	9	9/26/2018	9/28/2018	800-645-7700	
Tackling the Dreaded "C" Word in Deathcare- Consumers	FDA of the Fall Cities	Grant Embry	grant@embry-bosse.com	3	10/10/2018	10/10/2018	502-633-6371	
NFDA Certified Preplanning Consultant (CPC) Program	NFDA	Jackie Ellis	nfda@nfda.org	8	10/13/2018	10/13/2018	800-228-6332	
100th Annual Meeting	Selected Independent Funeral Homes	Stefanie Favia	stefanief@selectedfuneralhomes.org	9.5	10/10/2018	10/13/2018	847-236-9401	
2019 NextGen Seminar	Selected Independent Funeral Homes	Stefanie Favia	stefanief@selectedfuneralhomes.org	8.5	10/10/2018	10/13/2018	874-236-9401	
Treating Difficult Institutionalized Medical Cases	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
Funeral Financing and Payments Strategies for Your families	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
Be the Best Crematory Operator in Your Community	NFDA	Jackie Ellis	nfda@nfda.org	1.5	10/14/2018	10/14/2018	800-228-6332	
The Vernie Fountain Files: Embalming Restoration and Death	NFDA	Jackie Ellis	nfda@nfda.org	4	10/14/2018	10/14/2018	800-228-6332	
Google !! Making the Most of your Online Presence	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
Asian Culture in Cremation and Funerals	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
Why Youth and Funerals Matter	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
50Cards, 50 Questions	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
Award- winning customer Service and Community Outreach	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
A Film Based approach to community outreach	NFDA	Jackie Ellis	nfda@nfda.org	1.5	10/14/2018	10/14/2018	800-228-6332	
Are You Building Partners to Bring to Bring have the Talk of a Life time to Life in your Community	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
POAs, Wills and Trusts... Oh My!	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
Active Shooter Preparedness Training	NFDA	Jackie Ellis	nfda@nfda.org	2	10/14/2018	10/14/2018	800-228-6332	
Cemeteries Are Dying: A Bold Response	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/14/2018	800-228-6332	
Finding Your Roots	NFDA	Jackie Ellis	nfda@nfda.org	1	10/15/2018	10/15/2018	800-228-6332	
Funeral Rule: Reducing Your Risk	NFDA	Jackie Ellis	nfda@nfda.org	1	10/15/2018	10/15/2018	800-228-6332	
Supporting Families After an Overdose Death	NFDA	Jackie Ellis	nfda@nfda.org	1	10/15/2018	10/15/2018	800-228-6332	

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Remarks by Former First Lady Laura Bush	NFDA	Jackie Ellis	nfda@nfda.org	1	10/15/2018	10/15/2018	800-228-6332	
Master Personalization Through Storytelling and Event Design	NFDA	Jackie Ellis	nfda@nfda.org	2	10/15/2018	10/15/2018	800-228-6332	
The Relevance of Restorative Art	NFDA	Jackie Ellis	nfda@nfda.org	1	10/15/2018	10/15/2018	800-228-6332	
Social Media Success Stories	NFDA	Jackie Ellis	nfda@nfda.org	2	10/15/2018	10/15/2018	800-228-6332	
The Center for Rural Development	Wilbert Vault of Somerset	Sandra Keith	whitney.casada@gmail.com	6	10/16/2018	10/16/2018	606-67-4981	
Serving the Family of a perpetrator	NFDA	Jackie Ellis	nfda@nfda.org	1	10/16/2018	10/16/2018	800-228-6332	
Is it Harassment?	NFDA	Jackie Ellis	nfda@nfda.org	1.5	10/16/2018	10/16/2018	800-228-6332	
Recognizing Substance Abuse in the Workplace	NFDA	Jackie Ellis	nfda@nfda.org	1	10/16/2018	10/16/2018	800-228-6332	
Cremation Success in a Small to Medium Market	NFDA	Jackie Ellis	nfda@nfda.org	1	10/16/2018	10/16/2018	800-228-6332	
How to Reverse an Overdose with NARCAN	NFDA	Jackie Ellis	nfda@nfda.org	1.5	10/16/2018	10/16/2018	800-228-6332	
RSVP: I'll See You at My Living Funeral	NFDA	Jackie Ellis	nfda@nfda.org	1	10/16/2018	10/16/2018	800-228-6332	
After Suicide.. Helping the Bereaved	NFDA	Jackie Ellis	nfda@nfda.org	1	10/16/2018	10/16/2018	800-228-6332	
Perfecting the Final Touches	NFDA	Jackie Ellis	nfda@nfda.org	2	10/16/2018	10/16/2018	800-228-6332	
How End-of-Life Doulas are Changing the Face of Dying	NFDA	Jackie Ellis	nfda@nfda.org	1	10/16/2018	10/16/2018	800-228-6332	
Did you Know You are a Storyteller?	NFDA	Jackie Ellis	nfda@nfda.org	2	10/16/2018	10/16/2018	800-228-6332	
Going Home: The resurgence of Home Funerals	NFDA	Jackie Ellis	nfda@nfda.org	1	10/16/2018	10/16/2018	800-228-6332	
Going Beyond Facebook: using Digital Marketing to Grow Online Advocacy: How to Speak Up for Yourself and Your Profession	NFDA	Jackie Ellis	nfda@nfda.org	1	10/14/2018	10/16/2018	800-228-6332	
Every Life Deserves a Tribute	NFDA	Jackie Ellis	nfda@nfda.org	1	10/17/2018	10/17/2018	800-228-6332	
Advocacy: Lingering Liability: Inside the Cemetery	NFDA	Jackie Ellis	nfda@nfda.org	1	10/17/2018	10/17/2018	800-228-6332	
Leadership in Times of Crisis	NFDA	Jackie Ellis	nfda@nfda.org	1	10/17/2018	10/17/2018	800-228-6332	
Asked and Answered: Today's Consumer Preferences	NFDA	Jackie Ellis	nfda@nfda.org	1	10/17/2018	10/17/2018	800-228-6332	
Restoration and Repair of Trauma Cases	NFDA	Jackie Ellis	nfda@nfda.org	1	10/17/2018	10/17/2018	800-228-6332	
2018 NFDA International conventional Convention	NFDA	Jackie Ellis	nfda@nfda.org	1	10/15/2018	10/17/2018	800-228-6332	
FDAK Fair CE-empowering Through Casketing: There	FDAK	Kim House	khouse@fdaofky.com	3	10/29/2018	11/1/2018	502-223-0622	
FDAK Fair CE-how to Drive Leads on Social Media: It's Not Just Good Will	FDAK	Kim House	khouse@fdaofky.com	3	10/29/2018	11/1/2018	502-223-0622	
Courier Journal Obituary Policies	Funeral Directors Association of the Falls Cities	Grant Embry	grant@embry-bosse.com	1	11/7/2018	11/7/2018	502-635-6371	
Sensing & Responding to Changes in your Family	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	1	11/15/2018	11/15/2018	812-934-6751	
Are you Connected with Today's Consumer	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	1	11/15/2018	11/15/2018	812-934-6715	

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Insurance Ethics in Preneed Funeral Plans	Homesteaders Life Company	Wanda Sizemore	wsizemore@homesteaderslife.com	6	12/12/2018	12/12/2018	515-321-1626	
CANA's Online Crematory Operations Certification Program	Cremation Association of North America	Jennifer Head	jennifer@cremationassociation.org	8	varies	1/1/2019	312-245-1077	
Coffee Hour with the Cremation Experts	National Funeral Directors Association Academy	Jackie Ellis	nfda@nfda.org	1	1/24/2019	1/24/2019	800-228-6332	
2019 Wide World of Sales Conference	Professional Funeral Service Directors	Daniel Osorio	danielo@iccfa.com	9.5	1/23/2019	1/25/2019	770-646-8988	
FDAK 2019 Mid-Winter Conference/First Session	Funeral Directors Association Of Kentucky	Kim House	khouse@fdaofky.com	6	2/5/2019	2/5/2019	502-223-0622	
FDAK 2019 Mid-Winter Conference/Second Session	Funeral Directors Association Of Kentucky	Kim House	khouse@fdaofky.com	6	2/6/2019	2/6/2019	502-223-0622	
CANA's 2019 Cremation Symposium	Cremation Association of North America	Jennifer Head	jennifer@cremationassociation.org	7.5	2/5/2019	2/7/2019	312-245-1077	
Graystone 2019 Summit	Graystone Associates, Inc.	Megan Flores	megan@graystoneassociates.com	15.75	2/11/2019	2/15/2019	832-8642833	
Dealing with Creutzfeldt-Jacob Disease	Funeral Directors Association of the Falls Church Area	Grant F. Embry	grant@embry-bosse.com	1	2/20/2019	2/20/2019	502-635-6371	
NFDA Cremation Conference	NFDA	Jackie Ellis	nfda@nfda.org	8	2/23/2019	2/24/2019	800-228-6332	
NFDA Business Conference	NFDA	Jackie Ellis	nfda@nfda.org	9.25	2/25/2019	2/26/2019	800-228-6332	
MKJ Marketing Summit	MKJ Marketing	Erica Heuer	ehеuer@mkjmarketing.com	13.5	2/25/2019	2/27/2019	727-524-8100	
The 13th Annual Meeting of The Conference - San Diego, CA	The Conference	Allie Sparkman	allie@theconferenceonline.org	12.5	2/27/2019	2/28/2019	479-442-7076 x 5	
Newcomer Safe Lifting	Newcomer Funeral Service Group	Anne Setter	asetter@nfsqi.com	1	3/4/2019	3/4/2019	785-233-6655 x 286	
Be Audacious in Business	Matthews International	Mary Andres Russell	mrussell@matw.com	3	3/4/2019	3/4/2019	812-926-5684	
MKJ Marketing Summit	MKJ Marketing	Erica Heuer	ehеuer@mkjmarketing.com	13.5	3/11/2019	3/13/2019	727-524-8100	
E-Commerce Mastermind	MKJ Marketing	Erica Heuer	ehеuer@mkjmarketing.com	8	2/28/2019	3/14/2019	727-524-8100	
2019 ICCFA Annual Convention and Exposition	Academy of Professional Funeral Service Practitioners	Daniel Osorio	danielo@iccfa.com	18	4/2/2019	4/6/2019	703-391-8400	
2019 Annual Conference & Solution Center	International Order of the Golden Rule	Jessica S. Riddlesperger	jriddlesperger@org.org	8	4/25/2019	4/27/2019	512-334-5504	
Drug Overdose and Post Embalming Techniques	Southeastern KY Mortuary Services	Benny Gibson	bennygibson424@gmail.com	6	5/29/2019	5/29/2019	606-305-7780	
Naloxone Training- KAMS Annual Convention	KAM, Inc.	Jonathan Harris	jonathanharris1935@gmail.com	2	6/4/2019	6/4/2019	502-772-3123	
Stop the Bleed Program	KAM, Inc.	Jonathan Harris	jonathanharris1935@gmail.com	2	6/4/2019	6/4/2019	502-772-3123	
Human Resource Compliance Issues in the Funeral Home	KAM, Inc.	Jonathan Harris	jonathanharris1935@gmail.com	2	6/4/2019	6/4/2019	502-772-3123	
KAMS General Board Session	KAM, Inc.	Jonathan Harris	jonathanharris1935@gmail.com	2	6/4/2019	6/4/2019	502-772-3123	
2019 Annual State Convention-First Session	FDAK	Kim House	khouse@fdaofky.com	4	6/4/2019	6/4/2019	502-223-0522	
2019 Annual State Convention-Women's Audience Break	FDAK	Kim House	khouse@fdaofky.com	1	6/5/2019	6/5/2019	502-223-0622	
2019 Annual State Convention-Second Session	FDAK	Kim House	khouse@fdaofky.com	4	6/5/2019	6/5/2019	502-223-0522	
The New Funeral Experience- Going Where the Consumer Needs Help Co	Milner & Orr Funeral Homes	Brian Wainer	brian@morgansfuneralhome.com	4	6/6/2019	6/6/2019	270-709-4378	
2019 Annual State Convention- Third Session	FDAK	Kim House	khouse@fdaofky.com	4	6/6/2019	6/6/2019	502-223-0522	

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2019 All-Staff Annual FTC Funeral Rule	NFDA	Jackie Ellis	jellis@nfda.org	2	6/13/2019	6/13/2019	262-814-1568	
The Executive Management System of Dr. Edwards-Doming	John A. Gupton Colledge	Todd Van Beck	toddvanbeck@gmail.com	10	6/15/2018	6/14/2019	615-327-3927	
Certified Funeral Celebrants	Insight Institute	Glenda Stansbury	ordersandinfo@insightbooks.com	17	7/29/2019	7/31/2019	405-810-9501	
Embalming & Restorative Arts in Nashville, TN	NFDA	Jackie Ellis	jellis@nfda.org	9	8/15/2019	8/16/2019	800-228-6332	
Safeguarding client files & data	Kentucky Association of Moticians, Inc.	Jonathan Harris	jonathanharris1935@gmail.com	1	9/10/2019	9/10/2019	502-772-3123	
Succession Planning	Kentucky Association of Moticians, Inc.	Jonathan Harris	jonathanharris1935@gmail.com	2	9/10/2019	9/10/2019	502-772-3123	
Wilbert Vault of Somerset Continuing Education Class	Wilbert Vault of Somerset	Whitney Wilburn	whitney.casada@gmail.com	6	9/12/2019	9/12/2019	606-678-4981	
2019 Fall Conference in Huntsville, Alabama Topic: User Experience: Differentiating Between the Good, the Bad, and the Ugly	The Independent Funeral Group	Brad Kuchnicki	theindependentfuneralgroup@gmail.com	9	9/10/2019	9/12/2019	865-405-7085	
Selected Independent FHs 101st Annual Meeting	Selected Independent Funeral Homes	Stefanie Favia	stefanief@selectedfuneralhomes.org	10	9/23/2019	9/26/2019	847-236-9401	
2019 Executive Leadership Summit	ICCFA	Natalie Deriu	natalie@iccf.com	9	9/25/2019	9/27/2019	800-645-7700	
Ethical & Professional Responsibility	Homesteaders Life Company	Wanda Sizemore	wsizemore@homesteaderslife.com	1.5	10/8/2019	10/8/2019	515-321-1626	
Insurance Needs for Generations	Homesteaders Life Company	Wanda Sizemore	wsizemore@homesteaderslife.com	2	10/9/2019	10/9/2019	515-321-1626	
educating the Families you Serve about "WHY" of the Golden Rule	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	8.5	10/25/2019	10/26/2019	512-334-5504	
2019 NFDA International Convention & Expo Educational Sessions	NFDA, Chicago, IL	Jackie Ellis	jellis@nfda.org	varies	10/27/2019	10/30/2019	800-228-6332	
2019 Dodge Technical Seminar-Las Vegas, NV	The Dodge Company	Debbie Dodge	sbelanger@dodgeco.com	9	11/14/2019	11/15/2019	978-600-2099	
2019 Young Professionals Event - Change Starts Here	Order of the Golden Rule	Jessica A. Smith	jsmith@ogr.org	8	3/10/2019	11/19/2019	512-334-5504	
2020 Mid-Winter Conference	FDAK	Kim House	khouse@fdaofky.com	12	2/4/2020	2/5/2020	502-223-0622	
Business Education Seminar	NFDA	Jackie Ellis	jellis@nfda.org	5.5	2/6/2020	2/6/2020	800-228-6332	
Jerrerson Co. Coroners policies & the indigent burial program	FDA of the Fall Cities	Grant Embry	grant@embry-bosse.com	1	2/13/2020	2/13/2020	502-635-63-71	
Seminole Isle Professionals Event	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	8	2/23/2020	2/24/2020	800-637-8030	
Meet the Mentors Program	NFDA	Jackie Ellis	jellis@nfda.org	10.5	3/9/2020	3/10/2020	800-228-6332	
Annual Conference & Solution Center Increasing Cash Flow; New Tax Regulation & Tax Planning Strategies	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	9	4/20/2020	4/21/2020	800-637-8030	
Newcomer Safety Awareness Training	Newcomer Funeral Service Group	Amy Hagen	ahagen@nfsgr.com	2	10/18/2018	7/31/2020	785-266-6655 x 293	
Newcomer Safety Refresher	Newcomer Funeral Service Group	Amy Hagen	ahagen@nfsgr.com	1	10/18/2018	7/31/2020	785-266-6655 x 293	
Grieg Management	Funeral Service Academy	Amy Harmon	support@funeralcourse.com	3	10/18/2018	7/31/2020	888-909-5906	
Ethical Business Practices for Funeral Directors	FuneralCE	Alina Rymarz	compliance@funeralce.com	2	10/18/2018	7/31/2020	877-322-8480	
Vault Basics	Baxter Burial Vault Service	Tammy Richards	tammy@baxterburialvault.com	4	8/1/2018	7/31/2020	513-641-1010	

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Burial with Military Honors	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	3	8/1/2018	7/31/2020	718-608-6000	
Complying with the FTC Funeral Rule	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
Ethics, Attitude & Customer Service	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	3	8/1/2018	7/31/2020	718-608-6000	
Funeral Products & the Environment	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
Funerary Ethics & Best Practices	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	3	8/1/2018	7/31/2020	718-608-6000	
Helping Parents Cope w/ Unexpected Death	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	1	8/1/2018	7/31/2020	718-608-6000	
Helping Parents help Children Cope w/ Death	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	1	8/1/2018	7/31/2020	718-608-6000	
Limiting Exposure to HIV/AIDS	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
Modern Funeral Customs	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	1	8/1/2018	7/31/2020	718-608-6000	
OSHA Compliance for Funeral Homes	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
Understanding Hospice & Palliative Care	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	1	8/1/2018	7/31/2020	718-608-6000	
Upselling without upsetting the Client	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	1	8/1/2018	7/31/2020	718-608-6000	
When Children Die: Guidance for Final Arrangements	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	1	8/1/2018	7/31/2020	718-608-6000	
Working with the Cemetery	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
Sociology of Death	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
Restorative Art & Modern Techniques	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	3	8/1/2018	7/31/2020	718-608-6000	
Perinatal Bereavement & Memorialization	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
Funeral Home & Heroin Overdose Training	Education Workers Group	Barbara Cardone	www.funeralcontinuingeducation.com	2	8/1/2018	7/31/2020	718-608-6000	
OSHA Compliance Guidance for Funeral Home- Part 1	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	3	8/1/2018	7/31/2020	888-909-5906	
OSHA Compliance Guidance for Funeral Home- Part 2	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	3	8/1/2018	7/31/2020	888-909-5906	
Communicable Disease & Funeral Professionals	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	1	8/1/2018	7/31/2020	888-909-5906	
Embalming: Diseases & Conditions	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	3	8/1/2018	7/31/2020	888-909-5906	
Embalming: Autopsies & Organ/Tissue Donors	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	1	8/1/2018	7/31/2020	888-909-5906	
Complying with the Federal Trade Commission Funeral Rule	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	3	8/1/2018	7/31/2020	888-909-5906	
OSHA Compliance Guidance for Funeral Homes	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	6	8/1/2018	7/31/2020	888-909-5906	
Grief and Cultural Competence: The African American Diaspora	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	1	8/1/2018	7/31/2020	888-909-5906	
Grief & Cultural Competence: Hispanic Traditions	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	1	8/1/2018	7/31/2020	888-909-5906	
Grief & Cultural Competence: Jewish Traditions	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	1	8/1/2018	7/31/2020	888-909-5906	
Safety within Funeral Homes	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	2	8/1/2018	7/31/2020	888-909-5906	

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Funeral Homes Safety Overview	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	1	8/1/2018	7/31/2020	888-909-5906	
Business Morals	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-4714	
Complying with the Funeral Rule	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	6	8/1/2018	7/31/2020	800-731-4714	
Coping with Stress as a Funeral Director	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-4714	
Moral Dilemmas Facing the Funeral Professional	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-4714	
Marketing 101 for Funeral Directors	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-4714	
Job Burnout in Funeral Service	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-4714	
Intermediate Marketing for Funeral Directors	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	6	8/1/2018	7/31/2020	800-731-4714	
Introduction to Accounting	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Understanding and Completing the Certificate of Death	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	6	8/1/2018	7/31/2020	800-731-7414	
Managing Stress for Funeral Professionals	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-7414	
Everyday Ethics for Funeral Service	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-7414	
Power Communications	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
How to Tell the Children	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Investment Management	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	6	8/1/2018	7/31/2020	800-731-7414	
Preneed Funeral Planning	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Cremation the Process	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Kentucky Embalmers & Funeral Directors Laws & Regulations	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
OSHA- A Practical Guide for Funeral Service	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Embalming Chemistry	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Cremation: Yesterday Today Tomorrow	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Living with the FTC's Funeral Rule	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	6	8/1/2018	7/31/2020	800-731-7414	
Ethics for Funeral Directors	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
The Vanguard of Competition	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Motivation & Coaching	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Hazardous Chemicals/Toxic Substances	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-7414	
Funeral Profession & Consumer Behavior	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Sacred Sensitive & Sane	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-7414	
Funeral Values	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	

Program	Sponsor/ Organization	Coordinator	Email/Website	Estimate d hours	Actual Start	Actual Finish	Contact Number	Approval Number
A Review of Basic Embalming Procedures	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Dealing with Communicable Disease/ AIDS	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Cremation the Client the Caring	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
OSHA for Small Business	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	6	8/1/2018	7/31/2020	800-731-7414	
Employee Recruitment and Retention in Funeral Service	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
Grief 101 for Funeral Directors	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	2	8/1/2018	7/31/2020	800-731-7414	
Pre-planning for Business Interruption	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	6	8/1/2018	7/31/2020	800-731-7414	
Universal Precautions- HIV Aids Bloodborn Pathogens	Practicum Strategies	Susan Peterson	bob@pshomestudy.com	4	8/1/2018	7/31/2020	800-731-7414	
OSHA Workplace Rights	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	2	8/1/2018	7/31/2020	877-488-9308	
KAMS Business Meeting	KAMS	Jonathan Harris	jonathanharris1935@gmail.com	2	8/1/2018	7/31/2020	502-772-3123	
Several titles	APEX	Remo Portelli	www.apexces.com	12+	8/1/2018	7/31/2020	512-372-8898	
Funeral Mass Customization- Providing Families only & Exactly what they want!	Life Celebration Inc.	James W. Cummings, F.D.	bjvinish@lifecelebration.com	1+	8/1/2018	7/31/2020	888-887-3782	
OSHA Practice Standards for Funeral Professionals	WebCE	Jana Pugh	https://www.webce.com/products/funeral-ce	4	8/1/2018	7/31/2020	877-488-9308	
Managing Grief: A Guide for the Funeral Professional	WebCE	Jana Pugh	https://www.webce.com/products/funeral-ce	5	8/1/2018	7/31/2020	877-488-9308	
Cremation Best Practices	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	4	8/1/2018	7/31/2020	877-488-9308	
High Risk Direct Disposal: Lessons Learned from Ebola Outbreak	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	2	8/1/2018	7/31/2020	877-488-9308	
Conflict Resolution for Funeral Directors	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	3	8/1/2018	7/31/2020	877-488-9308	
Insuring Funeral Homes	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	6	8/1/2018	7/31/2020	877-488-9308	
Intercultural Burials	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	4	8/1/2018	7/31/2020	877-488-9308	
Communicating Effectively with Seniors	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	2	8/1/2018	7/31/2020	877-488-9308	
Final Expense Insurance	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	3	8/1/2018	7/31/2020	877-488-9308	
Funeral Customs with Military Hours	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	3	8/1/2018	7/31/2020	877-488-9308	
An Introduction to Behavioral Interviewing	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	2	8/1/2018	7/31/2020	877-488-9308	
Working Ethically with Seniors	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	3	8/1/2018	7/31/2020	877-488-9308	
Bloodborne Pathogens	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	3	8/1/2018	7/31/2020	877-488-9308	
When Disaster Strikes: Mass Fatalities and Community Impact	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	2	8/1/2018	7/31/2020	877-488-9308	
Pre-Need Planning	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	4	8/1/2018	7/31/2020	877-488-9308	
Understanding Social Security: Studies for Funeral Directors	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	4	8/1/2018	7/31/2020	877-488-9308	
Public Speaking for funeral Directors	WebCE	Jana Pugh	tps://www.webce.com/products/funeral-ce	5	8/1/2018	7/31/2020	877-488-9308	

Program	Sponsor/ Organization	Coordinator	Email/Website	Estimated hours	Actual Start	Actual Finish	Contact Number	Approval Number
Arranger Training	NFDA	Jackie Ellis	jellis@nfda.org	8	1/1/2020	12/31/2020	800-228-6332	
OSHA Emergency Action Plans for Funeral Homes	WebCE	Alina Rymarz	https://www.webce.com/products/funeral-ce	2	ongoing on	on-going	877-488-9308	
Crematory Operation Certification Class	ICCFA	Daniel Osorio	danielo@iccf.com	7	ongoing on	on-going	800-645-7700	
Today's Funerals: What's New?	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	3	on-going	on-going	888-909-5906	
2018 FTC Funeral Rule Training	NFDA	Jackie Ellis	nfda@nfda.org	3	open	open	800-228-6332	
Multiple workshops online at funeralcontinuingeducation.com	Education Workers Group	Brian Stefanelli	admin@funeralcontinuingeducation.com		open	open	718-608-6000	
Teach you in Mortuary School	WebCE	Jana Pugh	https://www.webce.com/products/funeral-ce	2	2018-2020	self-study	877-488-9308	
Funeral Personalization & Family Engagement	WebCE	Jana Pugh	https://www.webce.com/products/funeral-ce	3	2018-2020	self-study	877-488-9308	
OSHA, FTC, Compliance All Stars, Odds & Ends - 5hr. Webinars	Regulatory Support Services, INC.	Twila Dickerson	twila@regulatorysupportservices.com	5	varies	varies	804-784-7347	
OSHA - Climbing the Compliance Mountain	Regulatory Support Services, INC.	Twila Dickerson	twila@regulatorysupportservices.com	2	varies	varies	804-784-7347	
NFDA Arranger Training Program	National Funeral Directors Association	Jackie Ellis	nfda@nfda.org	8	varies	varies	800-228-6332	
Cremation Certification Program	NFDA	Jackie Ellis	nfda@nfda.org	7	varies	varies	800-228-6332 x 1568	
Exceptional Cremation Arranging -T.E.A.C.H. Forum	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	3	on-going	varies	812-934-6751	
Inside Out Coaching	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	6	on-going	varies	812-934-6751	
Setting a new standard: The Cremation Assessment	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	2	on-going	varies	812-934-6751	
T.E.A.C.H.- Putting it All Together	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	2	on-going	varies	812-934-6751	
4F - Casket Product Knowledge	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	1	on-going	varies	812-934-6751	
Active Listening	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	1	on-going	varies	812-934-6751	
How to Simplify the Casket Selection Experience	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	1	on-going	varies	812-934-6751	
Business Planning that Serves all Families	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	2	on-going	varies	812-934-6751	
Plant Tour & Product Knowledge	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	1	on-going	varies	812-934-6751	
Setting a New Standard: Living the Why the Cremation	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	2	on-going	varies	812-934-6751	
Arrangement T.E.A.C.H. Webinars	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	4	on-going	varies	812-934-6751	
Invest in the Relationship	Batesville Casket Co.	Janet Kirschner	janet.kirschner@batesville.com	2	on-going	varies	812-934-6715	
	Stericycle, INC.	Richard Best, Ph D	RLBestNY@gmail.com	3	2018-2019	varies	716-639-0665	
Kickstart your Creativity: Fresh Approches for Community Outreach	National Funeral Directors Association	Jackie Ellis	nfda@nfda.org	1	3/21/2019	varies	800-228-6332	
Cremation Certification Program	NFDA	Jackie Ellis	jellis@nfda.org	7	varies	varies	800-228-6332	
The Art of Selling Cremation 2: A Preeneed Summit	Cremation Association of North America	Jennifer Head	jennifer@cremationassociation.org	5.5	2/5/2019	various	312-245-1077	
Themed Funerals - Beyond Bubbles & Dove Releases	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	1	10/9/2019	webinar	512-334-5504	

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How Corporately-Owned Chains Win Price Shoppers	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	1	10/1/2019	webinar	512-334-5504	
The Funeral Home of the Future	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	1	10/1/2019	webinar	512-334-5504	
Workforce Expectations	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	1	9/26/2019	webinar	512-334-5504	
The Funeral Home of the Future	International Order of the Golden Rule	Jessica Riddlesperger	jriddlesperger@ogr.org	1	9/18/2019	webinar	512-334-5504	
2020 ICCFA Annual Convention and Exposition	ICCFA	Natalie Deriu	natalie@iccfa.com	16.5	3/30/2020	4/2/2020	800-645-7700	
Funeral Service Ethics	Funeral Service Academy	Amy E. Harmon	support@funeralcourse.com	3	ongoing	ongoing	888-909-5906	
Cremation Litigation: How to Avoid the Courthouse and What to Do When You	NFDA	Jackie Ellis	jellis@nfda.org	1	4/16/2020	4/16/2020	800-228-6332	
Approaching Trauma Cases with Confidence	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Conflict Management for Funeral Directors	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
Deathcare Marketing: 25 FAQ's	NFDA	Jackie Ellis	jellis@nfda.org	6	1/1/2020	12/31/2020	800-228-6332	
Demonstration of Soft Tissue Repair	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
Do-It-Yourself Memorials	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Embalming Perspectives & Paradigms Challenged	NFDA	Jackie Ellis	jellis@nfda.org	6	1/1/2020	12/31/2020	800-228-6332	
Embalming Risk Management 4.0	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Embalming the Obese Case	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Funeral Service Ethics	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020e	12/31/2020	800-228-6332	
Marketing a Funeral Home for Long-Term Profitability	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Mastering the Art of Funeral Home Phone Etiquette	NFDA	Jackie Ellis	jellis@nfda.org	1	1/1/2020	12/31/2020	800-228-6332	
Offering Funeral Packages in Compliance with the FTC Funeral Rule	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Professional Ethics in Funeral Service: NFDA's Code	NFDA	Jackie Ellis	jellis@nfda.org	1	1/1/2020	12/31/2020	800-228-6332	
Relevance of Restorative Art	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
RSVP: I'll See You at My Living Funeral	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Supporting Pregnancy Loss Families	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Ten Tools for Strees Relief	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
A Chance to Touch, A Chance to Serve, A Chance to Understand a Crisis	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
Grief Insights for FH Owners, Directors & Staff	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Understanding and Managing Grief	NFDA	Jackie Ellis	jellis@nfda.org	6	1/1/2020	12/31/2020	800-228-6332	
Understanding the Practice of the FTC Funeral Rule	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Bereavement Groups & Role of Social Support	NFDA	Jackie Ellis	jellis@nfda.org	8	1/1/2020	12/31/2020	800-228-6332	

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Control the conversation	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
Do Funerals Matter? The Purposes & Practices	NFDA	Jackie Ellis	jellis@nfda.org	8	1/1/2020	12/31/2020	800-228-6332	
educating the Families You Serve about "WHY" of the Embalming & renal failure: a Silent Danger to Embalmers	NFDA	Jackie Ellis	jellis@nfda.org	6	1/1/2020	12/31/2020	800-228-6332	
Embalming Standarts of Care	NFDA	Jackie Ellis	jellis@nfda.org	6	1/1/2020	12/31/2020	800-228-6332	
the Good Funeral: Death, Grief & the Community	NFDA	Jackie Ellis	jellis@nfda.org	8	1/1/2020	12/31/2020	800-228-6332	
Making your phone ring with Internet Marketing for funeral homes	NFDA	Jackie Ellis	jellis@nfda.org	6	1/1/2020	12/31/2020	800-228-6332	
The Essential HR Handbook - A Quick & Handy Resource	NFDA	Jackie Ellis	jellis@nfda.org	6	1/1/2020	12/31/2020	800-228-6332	
Turning Art Into Science: Units 1,2,3,4/4hr each	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
10 Technologies that Will Transform Your Business	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
2019 Annual All Staff FTC Training	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
50 Shades of Green	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Strengthen Your Families & Business	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-288-6332	
Are You in the 40 Percent? Planning for Succession	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Asian Culture in Cremation and Funerals	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
be the best Crematory Operator in Your Community	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
Bringing Ritual to Cremation	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Arranging	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Connecting with women: The World's Most Powerful Consumer	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Create Experiences, Gain Market Share	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Creating Loyalty & Lifelong Memories	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
Five Keys to Cremation Success	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
FTC Compliance: Handling the General Price List	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
FTC Funeral Rule: Reducing Your Risk	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
How End -of- Life Doulas are Changing the Face of Dying	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
How Green Practices Benefit Your Business	NFDA	Jackie Ellis	jellis@nfda.org	4	1/1/2020	12/31/2020	800-228-6332	
Is It Sexual Harrasment?	NFDA	Jackie Ellis	jellis@nfda.org	3	1/1/2020	12/31/2020	800-228-6332	
Overcoming Objections During the Arrangement Conference	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Providing Care Though the Grief Journey	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
Should I Buy or Should I Sell?	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	

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Understanding Legal Issues in the Arrangement	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	
What Happens to your Families Following the Funeral	NFDA	Jackie Ellis	jellis@nfda.org	2	1/1/2020	12/31/2020	800-228-6332	